



**Reading Rock, Inc.**

**RockCast Product Warranty**

Reading Rock, Inc. ("Reading Rock") warrants its RockCast branded manufactured products to meet ASTM manufacturing guidelines and specifications for the life of the product, provided the products have been installed, used and maintained according to industry accepted guidelines and as recommended by the manufacturer. This warranty does not cover damage resulting from improper installation, abuse, accidents, Acts of God, erosion from water, fire, normal wear and tear, unauthorized modifications, misuse, or failure to properly maintain. This warranty is limited to the products' original purchaser and proof of purchase is required. This warranty is not transferable.

Defective or otherwise non-conforming manufactured products shall be removed and returned to Reading Rock, at the customer's sole cost and expense, where they will be tested by a certified materials laboratory in accordance to applicable ASTM standards. Any product that does not meet applicable ASTM specifications or acceptance criteria will be replaced by Reading Rock. Reading Rock's liability and the customer's exclusive and sole remedy for breach of warranty will be limited to replacement of the goods, or at Reading Rock's sole and absolute discretion, refund of the purchase price of any goods. Reading Rock's warranty does not include any other costs, including the cost of labor for replacement. Exact color matching and shape of replacement materials cannot be guaranteed. Reading Rock, in its sole and absolute discretion, may provide customers with an alternate color and/or shape available from its current product line at the time a warranty claim is accepted.

Due to the nature of the product and the manufacturing process, "efflorescence" may be present and does not constitute a defective product. Efflorescence is a whitish, powder-like deposit that may appear on concrete products. It in no way affects the structural integrity of the concrete product and will wash and wear off over time. Industry acceptable products are available to assist in the cleaning and removal of efflorescence. The use of concrete setting beds may also increase the possible occurrence of efflorescence. Because this is a natural occurrence, Reading Rock accepts no responsibility or liability for this condition.

THERE ARE NO WARRANTIES OFFERED BY READING ROCK BEYOND THIS EXPRESS WARRANTY. THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND READING ROCK MAKES NO WARRANTY AS TO MERCHANTABILITY OR FITNESS OF THE GOODS SOLD FOR ANY PARTICULAR PURPOSE, PARTICULARLY AS TO RESULTS OBTAINABLE BY THE CUSTOMER, OR ITS CUSTOMERS OR ASSIGNS IN THE USE OF SUCH PRODUCTS. ANY SAMPLES PROVIDED ARE NOT TO BE CONSIDERED WARRANTIES OF GOODS. READING ROCK'S LIABILITY AND THE CUSTOMER'S EXCLUSIVE AND SOLE REMEDY FOR BREACH OF WARRANTY WILL BE LIMITED TO REPLACEMENT OF THE GOODS, OR, AT READING ROCK'S SOLE DISCRETION, REFUND OF THE PURCHASE PRICE OF ANY GOODS. READING ROCK CANNOT GUARANTEE THAT THE COLOR OF ANY REPLACEMENT GOODS WILL MATCH THE COLOR OF THE DEFECTIVE GOODS OR OF ORIGINAL GOODS WHICH ARE NOT REPLACED, AND REPLACEMENT LABOR IS NOT INCLUDED. READING ROCK WILL HAVE NO LIABILITY BEYOND

THE PURCHASE PRICE NOR WILL READING ROCK BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES INCURRED IN CONNECTION WITH THE PURCHASED GOODS.

THIS WARRANTY SPECIFICALLY DOES NOT APPLY TO (I) MANUFACTURED ROCKCAST PRODUCTS SOLD BY READING ROCK ON AN "AS IS" BASIS, SUCH AS "OVERRUNS", "SECONDS" AND "IRREGULARS", OR (II) ANY PRODUCTS SOLD BY READING ROCK THAT ARE NOT MANUFACTURED BY READING ROCK.

The laws of the State of Ohio shall govern this warranty. For complete information regarding the sale of Reading Rock's products, please see the Terms & Conditions of Sale on the Reading Rock web site at [www.readingrock.com](http://www.readingrock.com).